

Instructions on withdrawal

For consumers purchasing paid services at a distance or away from business premises where a statutory right of withdrawal applies. This sheet concerns services, not goods or digital content. English translation for the German legal context.

Right of withdrawal

You have the right to withdraw from this contract within fourteen days without giving any reason. The withdrawal period expires fourteen days after the day the contract is concluded.

How to withdraw

To exercise your right of withdrawal, you must inform us (kernl. GbR, Mihailo Perovic and Maximilian Obermeier, Ottilienstraße 28, 81827 München, Germany, telephone +49 151 44360879, email hello@kernl.network) of your decision to withdraw from this contract by an unequivocal statement, for example a letter sent by post or an email. You may use the accompanying model withdrawal form, but it is not obligatory.

Meeting the deadline

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal

If you withdraw from this contract, we will reimburse all payments received from you, including delivery costs, except supplementary costs resulting from your choice of a type of delivery other than the least expensive standard delivery offered by us. We will do so without undue delay and no later than fourteen days after the day on which we are informed about your decision to withdraw from this contract.

We will make the reimbursement using the same means of payment you used for the initial transaction, unless you have expressly agreed otherwise. In any event, you will not incur any fees as a result of the reimbursement.

Services started at your request

If you requested that services begin during the withdrawal period, you must pay an amount proportionate to the services provided up to the time you informed us of your withdrawal, compared with the full scope of the services covered by the contract.